



Wasatch Business Center
P.O. BOX 25308
Salt Lake City, Utah 84125
801-955-2400

Making it happen.

November 24, 1999

ARCO Electric
Craig Winger
597 West 9320 South
Sandy, UT 84070

Mr. Winger:

It is with great pleasure that I provide this letter of recommendation for your company, Arco Electric. Over the last three years from the construction of our facility through regular maintenance and multiple expansion projects, Arco has proven to be professional, timely, and thorough in every task.

Both your electricians and telephony staff have always been responsive to our every need, whether it was designing data and voice routing for a large remodel or simply replacing bulbs in our elevated parking lot lights.

I have a great sense of security knowing I have a vendor I can trust when critical systems need repair. At the same time Arco does not shirk from the mundane, less glamorous day-to-day needs of our business.

Thank you for providing such exceptional customer service. I hope we may continue to have a long professional relationship.

Sincerely,

A handwritten signature in cursive script, reading "Mardi R. Gilkey".

Mardi R. Gilkey
WBC Facility Manager